



We remind you that any non-conformities or defects of the purchased product must be reported within the terms set forth in the Conditions of Sale which you accepted at the time of purchase, in which the rights to which you are entitled against the verification of the non-conformity and the defect are also indicated.

In particular, within these terms, the following documents must be sent via e-mail to the address [customer-care@bialetti.it](mailto:customer-care@bialetti.it):

- a) this form correctly filled in;
- b) all photographic documentation supporting the dispute;
- c) confirmation of the order transmitted by the Seller and/or receipt.

In the event that, after the aforementioned submission, TRIBOO DIGITALE S.r.l. sends a communication with which the return of the product is authorized, the products must be delivered to the appointed carrier and sent to the following address:

TRIBOO DIGITALE SRL C / O Arvato

Via Lombardia 21 24060, Telgate (BG) - ITALY

within 30 (thirty) days of receipt of the communication from TRIBOO DIGITALE S.r.l., **together with a copy of the communication itself complete with "Return Code"**.