



## RETURN FORM - EXERCISE OF THE RIGHT OF WITHDRAWAL

**Request the "Return Code"** by completing this form and **sending it to the address** [customercare@bialetti.it](mailto:customercare@bialetti.it). Please write in block letters and fill in all the fields, except for the "Return Code" field.

Once received the "Return Code", you must transcribe it in the appropriate space and **insert this form in the package** together with the products you want to return. Thank you!

### YOUR DATA

First and last name:	
Address:	
Phone number:	
E-mail:	

### YOUR ORDER'S DATA

Order Number:	
Return Code*:	
Reason for the return (optional):	
Notes (optional):	

\* If you do not have your "return code", ask for it at the e-mail address: [customercare@bialetti.it](mailto:customercare@bialetti.it) ; this code must always be indicated when returning the products

### DETAILS OF RETURNED PRODUCTS

RETURNED PRODUCTS (SKU)	SIZE	COLOR	QUANTITY

Date and place \_\_\_/\_\_\_/\_\_\_\_\_, \_\_\_\_\_

customer's signature \_\_\_\_\_

## IMPORTANT

### HOW TO EXERCISE THE RIGHT OF WITHDRAWAL

Pursuant to the applicable legislation and the Conditions of Sale accepted by you at the time of purchase, the exercise of the right of withdrawal is subject to the following conditions:

**1)** Within 14 (fourteen) days of receipt of the product to be returned, this form, correctly filled in, must be sent by e-mail to [customer-care@bialetti.it](mailto:customer-care@bialetti.it). If the Products have been sent by the Seller, the latter will send the "Return Code" via e-mail.

**2)** Within the same term of 14 (fourteen) days from receipt of the "Return Code", it is necessary to fill this form in with the "Return Code" and return the product/s, together with this completed form to TRIBOO DIGITALE Srl, at the address

TRIBOO DIGITALE SRL C/O Arvato

Via Lombardia 21 24060, Telgate (BG) - ITALY

which is the carrier in charge of the return

In case of return of more than 1 product, they must be returned to TRIBOO DIGITALE S.r.l. at the same time and/or with the same shipment. It is also necessary that:

- a) the product is intact;
- b) all tags and labels are unaltered and still attached to the product;
- c) the product is returned in its original packaging;
- d) the return is accompanied by the form in point 1, completed with "Return Code".

In exchange for the legitimate exercise of the right of withdrawal, TRIBOO DIGITALE S.r.l. will refund the price of the returned product, including the cost of the first shipment, within 30 (thirty) days from the date on which it became aware of the exercise of the aforementioned right.

